

# Surety Bank Accessibility Policy

## Assistance

Do you need assistance accessing something on MySuretyBank.com?

Call our support line at 855-4-SURETY.

## Commitment to Accessibility

At Surety Bank, we're fully committed to accessibility. It is our policy to ensure that everyone, including persons with disabilities, has full and equal access to our digital and physical offerings.

## Accessibility Standards

MySuretyBank.com strives to meet the [Web Content Accessibility Guidelines \(WCAG\) 2.0 AA](#) standards to ensure our digital offerings are ADA Compliant.

## Actions Taken

Some of the measures taken to make MySuretyBank.com accessible per WCAG 2.0 AA include:

- Assigning descriptive alt text to every meaningful image on our website
- Making certain no keyboard traps are present on our website; that users can navigate without the use of a mouse
- Testing all text to ensure that the text to background color contrast meets a 4.5:1 ratio
- Providing a skip navigation link on every page throughout our website

- Including a focus indicator to highlight interactive elements on our website
- Maintaining consistent navigation both in the header and footer of our website so that links are easy to locate
- Incorporating a correct hierarchical heading structure so that content is properly organized and easy to locate
- Using accurate and descriptive anchor text for links
- Adding a sitemap to make pages easier to locate

As well as several other measures.

Beyond our existing remediation actions taken, we will continue to review our website both internally and with the help of independent specialists and consultants to ensure MySuretyBank.com adheres to best practices in web accessibility.

## **Audits and User Testing**

We have hired a web accessibility agency, [Accessible.org](https://www.accessible.org/), to conduct two separate independent WCAG 2.0 AA audits on our website. We have worked with our web developer to incorporate the recommendations made in these independent audits into MySuretyBank.com.

Moreover, we will continue to work with Accessible.org to conduct accessibility audits and user testing at regular intervals to ensure MySuretyBank.com remains accessible and follows best practices going forward.

## **Legal Requirements**

Through our genuine and good faith commitment and devotion to accessibility, we believe we not only meet but exceed the accessibility requirements imposed by Title III of the Americans with Disabilities Act

(ADA) as well as all other state and federal laws and regulations that call for digital accessibility.

MySuretyBank.com provides effective communication to users and we remain committed to continue to provide the full and equal use and enjoyment of our digital offerings to everyone.

## Feedback

Do you have feedback on MySuretyBank.com's accessibility? Where can we improve? What are our strong points? Your feedback is welcome and greatly appreciated as we continually strive to improve.

## Resources

[ADA.gov](#) has more information on the right to equal access for all Americans.

[Section508.gov](#) provides numerous resources for making accessible websites and maintaining them.

[WCAG 2.0 AA](#) provides technical guidelines and examples for what web accessibility should be.

[Accessible.org](#) contains helpful resources on ADA Website Compliance, WCAG 2.0 AA, and website accessibility.